



List of Subprocessors

The subprocessors listed below are engaged to provide services under this contract – depending on the respective main contract concluded, the contractually agreed service, and the software product deployed including its functional configuration.

Subprocessors of proLogistik GmbH

Subprocessor & location	Service	Product / service
ORACLE Deutschland B.V. & Co. KG, 80992 Munich, Germany	Data center Further information: here	Software hosting (WMS)
IONOS SE, Elgendorfer Str. 57, 56410 Montabaur, Germany	Data center Further information: here	Software hosting (DILOS)
Microsoft Ireland Operations Limited, One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, Ireland	Azure data center Further information: here	Software hosting (WMS)
Graef Computer GmbH, 44369 Dortmund, Germany	Technical manufacturer support Database server	Software hosting (WMS)
Actricity AG, 4123 Allschwil, Switzerland – adequacy decision pursuant to Art. 45 GDPR	Technical manufacturer support CRM / ticketing system	Software support (WMS)

Subprocessors of proLogistik Transportation GmbH (TMS software)

Subprocessor & location	Service	Product / service
Telekom Deutschland GmbH, 53169 Bonn, Germany	Data center Further information: here	Software hosting
ORACLE Deutschland B.V. & Co. KG, 80992 Munich, Germany	Data center Further information: here	Software hosting
esacom GmbH, An der Burg 6, 33154 Salzkotten, Germany	Data center Further information: here	Software hosting (CS Connect)
SVA System Vertrieb Alexander GmbH, 65205 Wiesbaden, Germany	Data center Further information: here	Software hosting (iSeries)
NETHINKS GmbH, 36037 Fulda, Germany	ProCall (line connections and cloud telephone system)	Software hosting
Atlassian B.V., 1016 AB Amsterdam, Netherlands	Jira / Confluence ticketing system	Customer support
Susell GmbH, 10178 Berlin, Germany	LMS for product training	Customer support
Vision-flow Software GmbH, Riedgasse 11, 6850 Dornbirn, Austria	Programming	Customer support
SAPPER INSTITUT für interaktive Lernsysteme GmbH & Co. KG, Möhlenring 48, 47906 Kempen, Germany	Sanctions list screening	Compliance
Twilio Ireland Limited, Dublin 1, Ireland	Mail dispatch	AVIS
Natif.ai GmbH, 66123 Saarbrücken, Germany	AI for document processing	OCR

Subprocessor & location	Service	Product / service
SOTI GmbH, 81677 Munich, Germany	Mobile device management software	Telematics
Tachozon Telematiksysteme GmbH, 49688 Lastrup, Germany	Hardware incl. software for real-time transmission of driver data	Telemetry
HERE Europe B.V., 5611 ZT Eindhoven, Netherlands	Software for digital maps	Telematics and route planning
PTV Planung Transport Verkehr GmbH, 76131 Karlsruhe, Germany	Navigation software (for selecting map provider)	Telematics and route planning
mip Consult GmbH, 10829 Berlin, Germany	Containerization of the Informix system for the TMS alH.4	ALH4 and MWare (Informix)
AnyDesk Software GmbH, 70191 Stuttgart, Germany	Remote access software	AISAPP and AISAMS